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# UNDERSTANDING HOW USERS SELECT THE RIGHT TOOL

JOB TO BE DONE

CONTEXT

AFFORDANCES

THE MOST  
**EFFICIENT** AND  
**SAFE** WAY TO GET  
THE JOB DONE **WINS**





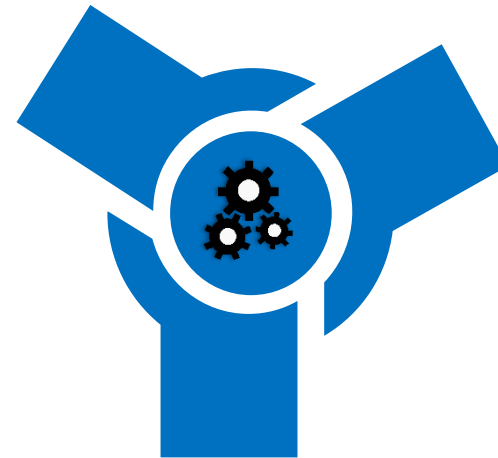
# WHAT'S CHANGING BROADBAND



**BROADBAND  
UBIQUITOUS AND  
INEXPENSIVE**



**MULTIMEDIA  
MESSAGING**



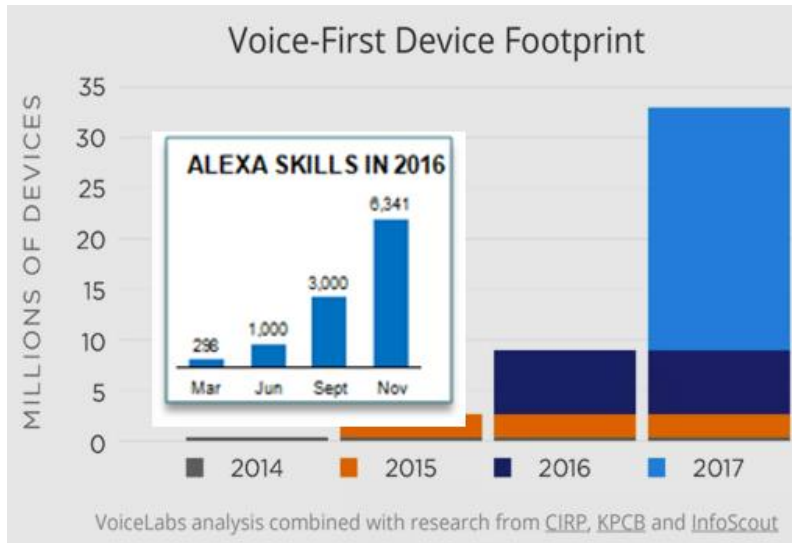
**NEW TECHNOLOGIES AND  
STANDARDS (LTE-U, CBRS, ETC)**

# WHAT'S CHANGING

## TOUCH INTERFACES

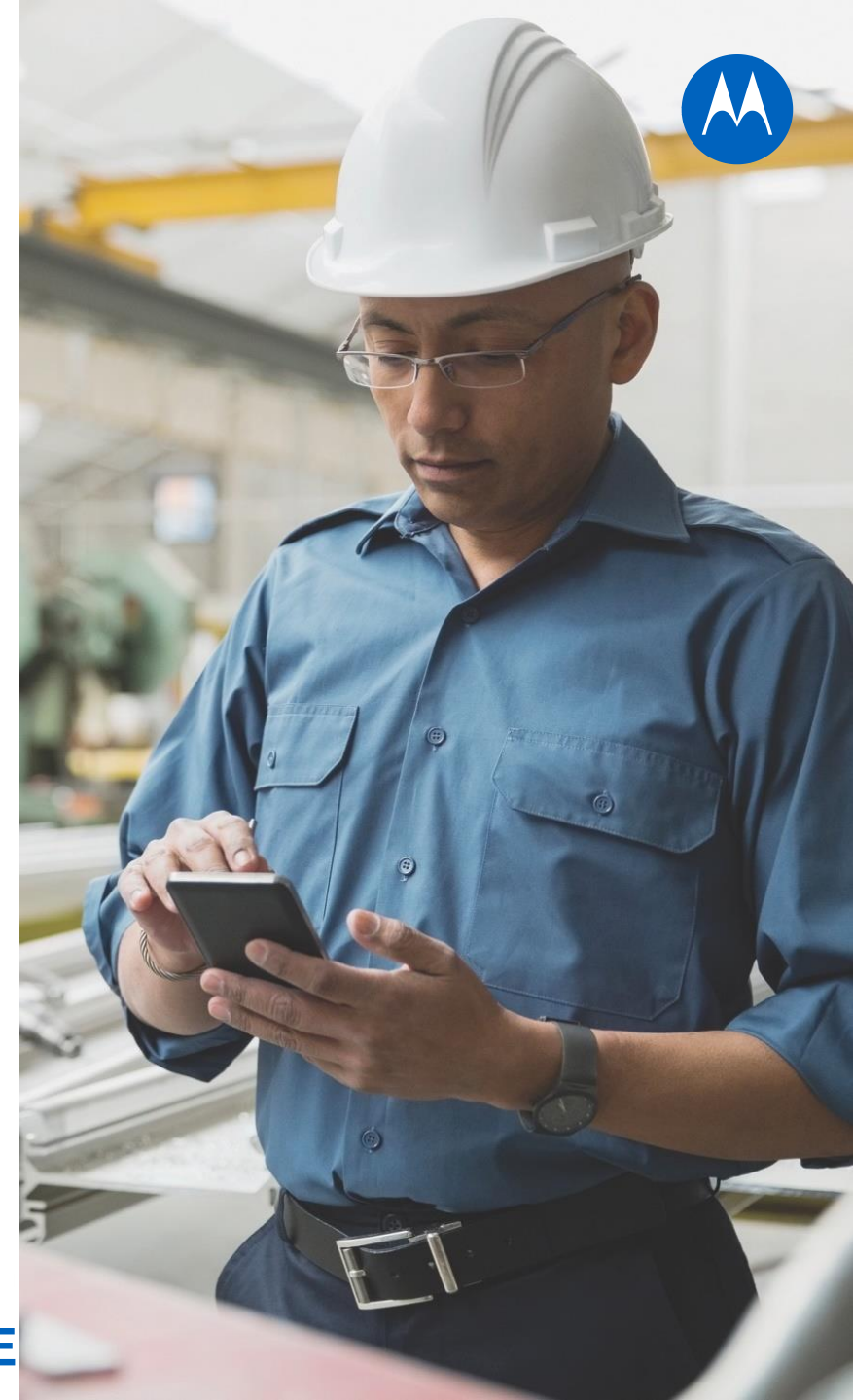
## VOICE INTERFACES

## APPS, APPS, APPS



**DATABASE QUERIES**  
**ACCESS TO SERVICES**  
**CONTEXT AWARE QUERIES**  
**(SENSORS, MEDIA)**

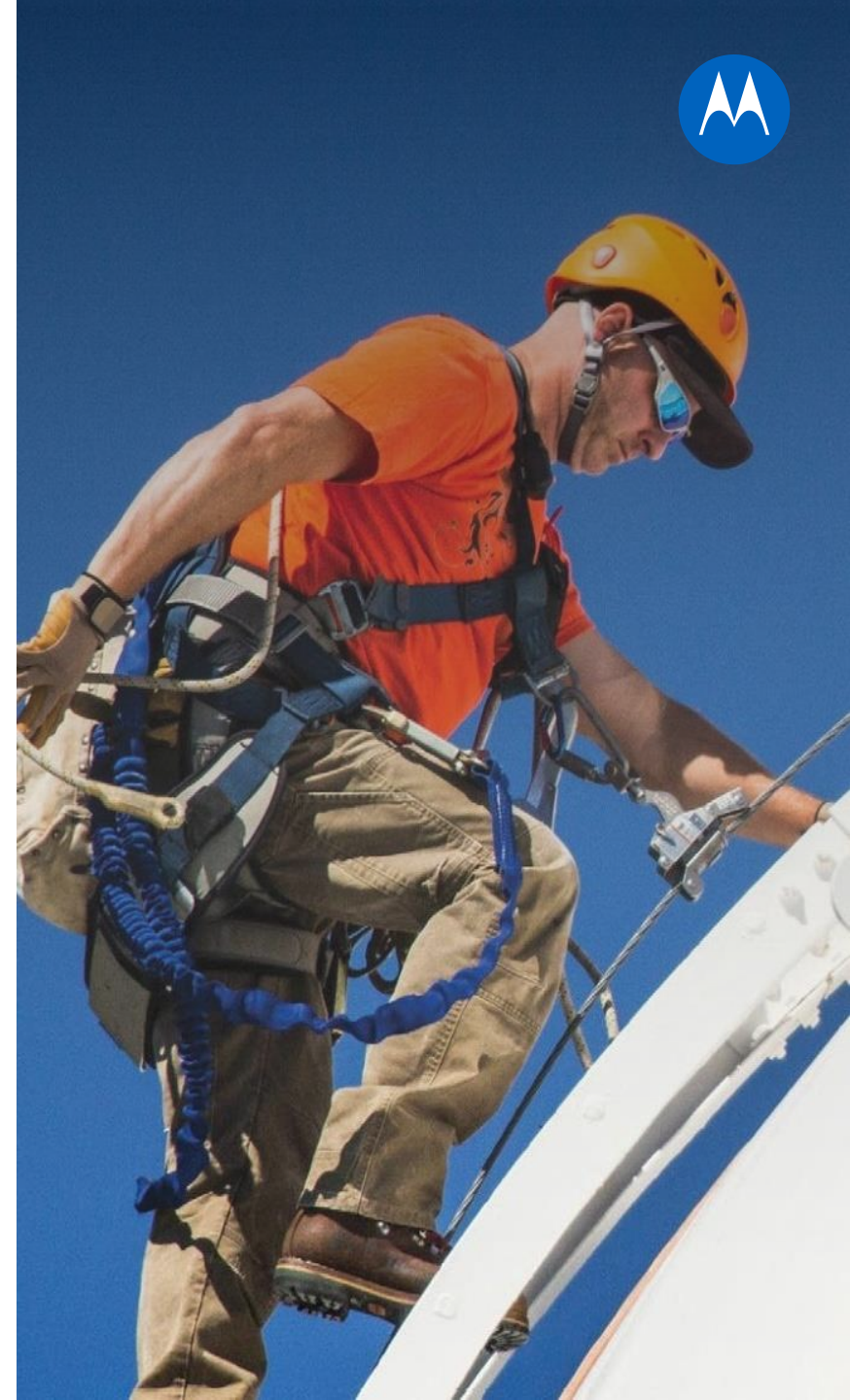
**SPEED**  
**EFFICIENCY**  
**EASE OF USE**  
**DURABILITY**  
**ACCESSIBILITY**  
**ENGAGING AND INTERACTIVE**



# WHAT'S NOT CHANGING

## THE VALUE OF PURPOSE BUILT DEVICES

Our commitment to enabling customer workflows  
with world class purpose built devices



# WHAT PURPOSE BUILT OF THE FUTURE LOOKS LIKE

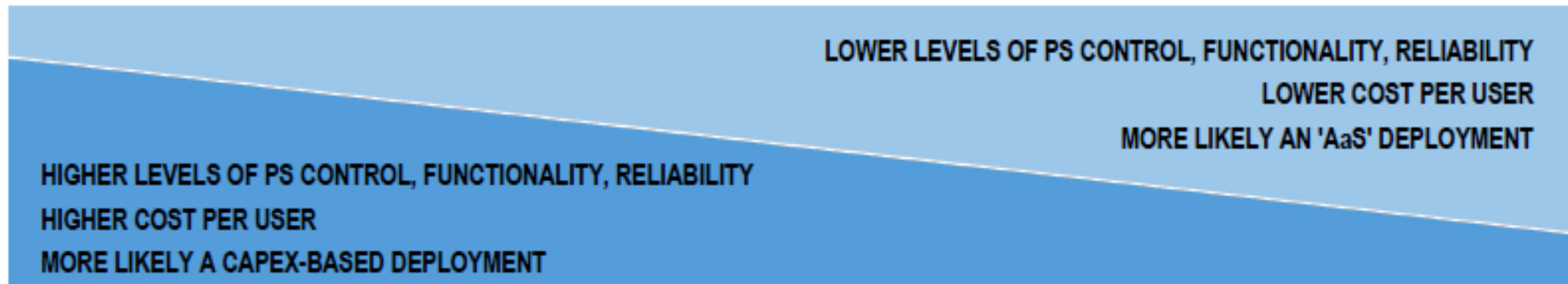
DISAGGREGATED AND COHESIVE



# PS LTE WORLDWIDE DEPLOYMENT MODELS



PRIVATE PS LTE NETWORK	HYBRID PUBLIC-PRIVATE	CARRIER LEVERAGED
Dedicated Spectrum	Dedicated/Shared Spectrum	Shared Spectrum
Dedicated Network	Shared Network	Shared Network
Utilized only by PS agencies	PS-LTE network shared with other entities (e.g., utilities, carriers, military)	Network shared with consumers, businesses, and PS agencies
Sold directly to PS agency, usually as a CAPEX model	Requires unique governance and operating model to accommodate PS demands and reduce costs	Select enhancements and hardening to meet PS agency needs



# PUBLIC SAFETY vs CARRIER NETWORK

	CARRIER MODEL	PUBLIC SAFETY MODEL
BUSINESS OBJECTIVE	Revenue growth	Protect life and property
CAPACITY DESIGN	For “typical day” (PREDICTABLE)	For “worst day” (UNPREDICTABLE)
COVERAGE DESIGN	Based on population density (PREDICTABLE)	Based on life and property that need protection (UNPREDICTABLE)
COMMUNICATIONS DESIGN	One-to-one communications	One-to-many communications
BROADBAND DATA NEED	Internet access to centralized internet connections (HEAVY DOWNLOAD)	Traffic to agency enterprise network...not thru Internet (HEAVY UPLOAD & DOWNLOAD APPS)
SUBSCRIBER DATA	Owned by Carrier	Owned by Agencies
SERVICE PRIORITY DIFFERENTIATION	Minimal differentiation - Subscription and application level	Significant differentiation - Role and incident level (VERY DYNAMIC)

# BUILT FOR PUBLIC SAFETY



## PUBLIC SAFETY NEEDS MORE THAN STANDARDS

**QoS &  
Prioritization**

**Prioritized services for the  
most critical incidents**

**Dynamically prioritized data  
flows and communications**

**Security**

**Enhanced security and data  
integrity**

**Mobile VPN security**

**Applications**

**Control room applications  
designed for LTE**

**CAD, voice and bandwidth  
optimized real-time video**

**LMR Interop**

**P25 and Tetra two-way radio  
interactions**

**Push-to-talk coordination  
across LTE, P25 and Tetra**

**Devices**

**Public safety designed user  
devices**

**Hardened and ruggedized user  
devices**

# Tetra and LMR Trends



## **Tetra (LMR) continues to be dominant:**

- South Korea – commitment to Tetra renewed
- UK – Tetra to run longer
- Austria – Tetra to operate to 2039
- Netherlands – KPN Tetra and offering Broadband PTT
- USA – P25 running in parallel to LTE
- Spain – renewal of Tetra & new Tetra business
- Germany – refresh of Tetra
- Norway – experimenting with Broadband – minimum 2026 Tetra
- Sweden – debate on spectrum, experimenting with Broadband
- France – plan for Tetra to continue 5-7 years
- MiddleEast#2 – New national Tetra contract 2018
- Others -

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THANK YOU!

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